

# Hsin-ya Hou



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Hsin-ya Hou is an ATA Carnet Resolution on Analyst & Service Representative at Roanoke Trade. Her primary responsibility is to cancel and resolve possible claims on ATA and TECRO/AIT Carnets. Prior to joining the Roanoke family, Hsin-ya worked at the U.S. Council for International Business (USCIB). She was the Manager for the USCIB International Bookstore for 10 years, and later became a Foreign ATA Carnet Claims Examiner. Roanoke Trade, a division of Roanoke Insurance Group and part of Munich Re Specialty Group Ltd., operates as a specialty insurance broker focused on surety and insurance solutions for transportation intermediaries, 3PLs, customs brokers and companies with supply chains, and is a leading provider of customs bonds, marine cargo insurance and ATA Carnets for the industry.